Partners Behavioral Health Management

Community Progress Report

Improving Lives. Strengthening Communities.

2017

About Partners

Partners Behavioral Health Management is a Local Management Entity-Managed Care Organization or LME-MCO for eight counties in North Carolina. All the money we manage is for serving the behavioral health care needs of people in Burke, Catawba, Cleveland, Gaston, Iredell, Lincoln, Surry, and Yadkin counties. The better we manage that money, the more mental health, substance use disorder, and intellectual and developmental disabilities services we can provide to all the communities in those counties.

The North Carolina Department of Health and Human Services contracts with Partners to manage behavioral health care services paid with federal, state, and local taxes. The sources of those funds include Medicaid (1915 (b)/(c) Medicaid Waiver), state and county funding, and grants. We contract with behavioral health care providers to ensure that the best treatment options are available for residents eligible for Medicaid, state health insurance, or without insurance.

Reducing Service Costs for All Enrollees

Helping More Consumers: Increasing Annual Penetration Rate

Penetration rate is the percentage of Medicaid-eligible residents living in Partners' catchment area who are receiving behavioral health services for mental health, substance use disorder and intellectual and developmental disabilities.

Fiscal Year 2014 14.92%
Fiscal Year 2015 14.47%
Fiscal Year 2016 15.60%
Fiscal Year 2017 16.64%

Data Source: Medicaid paid claims
Our Vision
We envision a high-quality, accessible care system that integrates physical and behavioral health in a community of hope, support, and acceptance.

Our Mission
Partners’ mission is to manage a behavioral health care system funded by federal, state and local taxpayer dollars. We ensure all individuals who are eligible for our programs have access to quality providers and effective services. We improve lives and strengthen our communities by focusing on positive outcomes and the proper use of funds entrusted to us.

Our Access to Care line is available all day, every day at 1-888-235-HOPE (4673). Learn more about us at www.PartnersBHM.org.

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