Our Community Partners

Partners Behavioral Health Management is proud of the partnerships its staff has built with all the local, municipal, county, and state agencies and organizations to better serve the people of Burke, Catawba, Cleveland, Gaston, Iredell, Lincoln, Surry, and Yadkin counties. Together, we care for people with mental health, substance use disorder, and intellectual and developmental disabilities enrolled in treatment through Medicaid, state, and county funding.

Karen Harrington
Director, Catawba County Department of Social Services

“Catawba County Social Services mission is to strengthen the well-being and quality of life for all citizens in our community; however, that is a mission we simply cannot accomplish on our own. Strong, respected collaboration is critical and essential in responding to the often complex behavioral health needs of our citizens. Partners Behavioral Health Management has truly been a respected partner in Catawba County – willingly sitting at the proverbial table to work together to address critical needs in our community. As public servants, one of our greatest desires is to be worthy of the public trust. At a time when integrity seems to matter so little, I am grateful for the leadership of Partners and their commitment to carrying out their mission in this community with integrity and excellence!”

Joseph Ramey
Chief of Police Gaston County Police

“As Chief of Police I have had the good fortune of working with Partners Behavioral Health Management on several projects that have impacted our community in a positive manner. They have supported multiple community partnerships to address the drug and mental health issues in Gaston County. Partners has sponsored and held opioid-related summits. They participate in the Gaston Controlled Substances Coalition that has worked to address controlled substances issues. Partners is responsible for providing CIT training to law enforcement in Gaston County, an important training program when dealing with mentally ill. Through participation of their experts, funding events, holding educational and informative summits, programs, and marketing community efforts, Partners has worked to carry out the mission of making a positive community impact.”

Carol Cucus McManus, MHRM, CPM
Chief Court Counselor/District 27, Division of Adult Correction and Juvenile Justice, North Carolina Department of Public Safety

“As Division of Juvenile Justice Chief Court Counselor for Judicial Districts 27A and 27B (Cleveland, Gaston, and Lincoln County), I’m pleased to give these words of recognition and continued support to Partners Behavioral Health Management. In working with Partners for the past twenty years, I have been able to see Partners develop and implement projects moving them through from conception to completion. Partners’ unique perspective for strengthening children and families is truly system oriented. It’s obvious that Partners’ management team pays attention to details and encourages their employees to do the same. Partners is quick to show initiative, and they are an integral part of the community and Division of Juvenile Justice team. Partners’ work with the children and families of my district is greatly appreciated, and I hope to see all of Partners’ efforts continue to exceed expectations.”

Jane N. Hinson, MS, BSN, RN
Health Director, Iredell County Public Health Department

“I nominated Partners Behavior Health Management for the Partners in Public Health Distinguished Service Award for their partnership with our health department over the past several years to address the prevention of opioid use and misuse in Iredell County. Partners’ staff have held key leadership roles in our Drug-Alcohol Abuse Free Iredell Coalition and they continually ensure representation on all four of our working subcommittees. Iredell County Health Department has had a strong ally in our fight against the opioid demon with Partners. They were there when we needed them and they continue to actively support the work of the health department and the Drug-Alcohol Abuse Free Iredell Coalition. They exemplify what it means to be a true public health partner.”
Steve Canipe  
Captain, Shelby Police Department

“I was unfortunate to be involved in a deadly situation with a person in crisis. A short time later, I had to investigate another officer who unfortunately ended up in the same situation. I began to seek help with understanding and preventing these incidents. Partners Behavioral Health Management’s personnel were there to help. Together, we worked toward bringing the Crisis Intervention Training to our area. Today, our officers have the training and resources to help deal with people in crisis, thanks to the help of Partners. This has been a tremendous leap forward in our work. It keeps everyone involved much safer! We could not have accomplished so much and come so far without Partners and their commitment to our education program!”

Dr. Nellie Aspel  
Director of Exceptional Children, Cleveland County Schools

“In my role, I collaborate and coordinate on a regular basis with the professionals at Partners Behavioral Health Management and their system of provider agencies. The best thing about Partners is the ease in which I can contact individuals who can answer questions, provide direction, and assist in problem-solving challenging situations. The population served is quite diverse and funding is limited, however, when an unmet need is brought forth, the agency strives to work with other agencies to find a solution. The focus is always on arriving at a positive outcome for each individual client. Partners’ presence in Cleveland County has certainly improved the lives of many of our residents who face mental health, developmental disability, and substance abuse challenges.”

Chad Parlier  
Training Coordinator, Lincoln County Emergency Medical Services

“Partners Behavioral Health Management has been a key component to the success of Lincoln County EMS’ alternative destination program. The goal of the program is to keep the behavioral health patients out of the emergency department and route them to appropriate care facilities. Partners has provided CIT training for EMS, Law Enforcement, and 911 Telecommunicators, which has strengthened our ability to continue this program. To date, Lincoln County EMS is diverting approximately 27% of the behavioral population through either on-scene treatment, mobile crisis, and/or alternative destination. Without the support and dedication of Partners, this would have not been possible! Lincoln County EMS looks forward to the continued relationship with Partners in serving the community and making a difference in the lives of the behavioral health customers we serve.”

Partners’ Crisis Line is available all day, every day at 1-888-235-HOPE (4673)

Learn more at www.PartnersBHM.org or reach out to a member of the Partners Team:

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